



The Lifecycle Estimating – Bidding with More Data and Less Gut

April 2, 2025



Maxim Consulting Group



Management Consulting

- Strategic Planning
- Operational Excellence
- Technology Integration
- Training & Development



Lean Transformations

- Supply Chain Management
- Design Standards
- Enterprise Scheduling
- Process Standardization



Peer Groups

- Electrical
- Mechanical
- Fire Protection
- General Contractor
- Heavy Civil
- Utility



Corporate Finance Advisory

- Mergers & Acquisitions Advisory
- Equity & Debt Financing
- Ownership Transition
- Management Succession
- Captive Insurance

Agenda

The Challenges of Current Practices

The Benefits of Processes Definition and Data

Risk Mitigation in Estimating

The Process of Improvement

The Need for Accurate Reporting



Part I

The Challenges of Current Practices



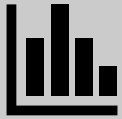
What Could Possibly Go Wrong?

Bidding the “wrong” jobs

- ▶ Wrong time
- ▶ Wrong market
- ▶ Wrong price
- ▶ Wrong staff
- ▶ Wrong customer
- ▶ Wrong location

WRONG!

Reliance on Software Alone



Data based on averages



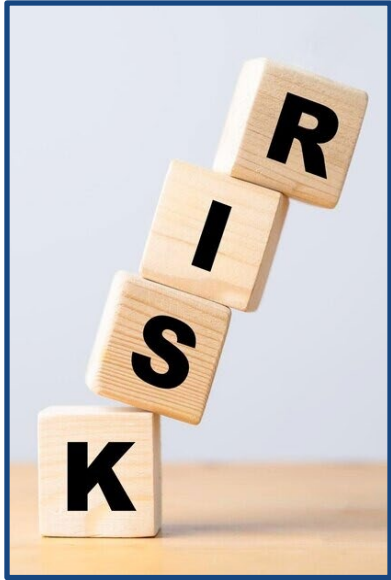
Little scientific basis for vertical market differentiation, job size, job duration, etc.



Forces "gut" driven modifications to the bid



Estimating Department Challenges



- Workload management
- No time to “do it right”
- Understaffing
- Lack of estimating standards
- Lack of skillset development focus
- Disconnect between estimating and project execution
- High levels of turnover



Part II

Benefits of Processes and Data in Estimating



The Benefits

WHAT'S
IN IT FOR
ME

- ▶ Bidding with confidence
(no more buyer's remorse)
- ▶ Bidding the right jobs
(not all jobs)
- ▶ Setting up the operations
team to win
- ▶ Generating greater
predictability in project
outcome
- ▶ Creating better alignment
between bid and build



Part III

Risk Mitigation in Estimating



First Line of Defense

Almost all financial risk enters a construction firm through estimating



Bid Selection Criteria

- ▶ Selection of the “right” jobs based on information
- ▶ Minimizing the quantity of “loser” jobs in the portfolio

| Item | Description | Points | Score |
|-----------------------------|---|--------|-------|
| Strategic Importance | Fits specific <u>mktg</u> plan with an existing project type with high-growth potential | 9 | |
| | Fits specific <u>mktg</u> plan with a project type in our core competencies | 6-8 | |
| | Generally fits marketing plan in a stable industry | 3-5 | |
| | Does not fit marketing plan | 0-2 | |
| Location of Project | Close proximity to existing office | 9 | |
| | Close proximity to another project | 6-8 | |
| | Remainder of continental US | 3-5 | |
| | International – requires CEO approval | 0-2 | |
| Qualifications | Clearly most qualified team with the strongest experience | 9 | |
| | Excellent project experience but client may not know it | 6-8 | |
| | Some industry experience with a few related projects | 3-5 | |
| | No similar projects | 0-2 | |
| Staff Opportunity | Project will result in industry leading, innovative work | 9 | |
| | Project will accelerate staff learning | 6-8 | |
| | Minimal staff development | 3-5 | |
| | No new challenges offered by this project | 0-2 | |
| Proposal & Project Schedule | Staff available as needed for proposal development and project delivery | 9 | |
| | Staff available for prop, development, but requires shifts for project delivery | 6-8 | |
| | Requires major shifts in either or both proposal development/project delivery | 3-5 | |
| | No staff available | 0-2 | |

Bid Selection Criteria

| | | | |
|--|---|-----|--------------|
| Level of Focus Appropriate to be Dedicated to Win | One of our top ten previously identified opportunities | 9 | |
| | Tracked for at least three months, but is not a top ten project | 6-8 | |
| | Not previously tracked, but we clearly have competitive advantage | 3-5 | |
| | We were not aware that this project was being advertised | 0-2 | |
| Risk Factors (D/B, Contractual, Project Type) | No risk | 9 | |
| | Low risk in relation to profit potential | 6-8 | |
| | Client wants risk to be shared 50/50 | 3-5 | |
| | Client wants us to assume majority of risk | 0-2 | |
| Competition | We are the architect of choice for this long term client | 9 | |
| | Completed other successful project(s) for this client, but so have other firms | 6-8 | |
| | Other firms have more successful experience with this client | 3-5 | |
| | A competitor is the architect of choice for this client | 0-2 | |
| Chances for Success | Our firm has a solid lead, with a win probability of at least 50% | 9 | |
| | Slightly favored over competitors...listed as a win probability of at least 35% | 6-8 | |
| | Listed with a win probability of less than 30% | 3-5 | |
| | Not tracked prior to RFP | 0-2 | |
| Profit Potential | Excellent opportunity for high profits proven by previous work with this client | 9 | |
| | High profit potential with good opportunity for additional services work | 6-8 | |
| | Bread & butter type of work with high volume at acceptable profitability | 3-5 | |
| | Unable to ascertain, but we could lose money on this project | 0-2 | |
| Repeat Potential | Clearly identified opportunities for future projects with this client | 9 | |
| | Good opportunity for more projects from this client | 6-8 | |
| | Possible opportunity for more projects from this client | 3-5 | |
| | Slim opportunity for more projects | 0-2 | |
| Ratings: <i>Go: 70-100</i> <i>Maybe: 50-69</i> <i>No-Go: less than 50</i> Conclusion: _____ | | | Total |

Estimating with Data

Quantifying the
Difference



Vertical market

Job size

Customer/contractor

Geographic region

Superintendent/foreman

Project manager

Project schedule

Estimating with Data – Vertical Market Example

Wall rough in branch conduit in a new hospital (use your own example):

- ▶ What bid labor units would you use?
- ▶ Are they proven units?
- ▶ How were they proven?
- ▶ How was the data collected?
- ▶ Was the data correct?

This example chosen for a reason. It is always high risk.

Estimating With Data – Vertical Market Example

Wall Rough In Branch Conduit:

| Market | Hours | Unit |
|--------------------|-------|------------------------|
| Commercial new | 5.3 | Per 100' LF of conduit |
| Hospital new | 7.5 | Per 100' LF of conduit |
| Hospital remodel | 13.7 | Per 100' LF of conduit |
| K-12 new | 5.6 | Per 100' LF of conduit |
| K-12 remodel | 10.1 | Per 100' LF of conduit |
| Industrial new | 8.4 | Per 100' LF of conduit |
| Industrial remodel | 12.6 | Per 100' LF of conduit |

Estimating With Data – Vertical Market Example

If you did not have this data, what would you do?

| Market | Hours | Unit |
|--------------------|-------|------------------------|
| Commercial new | 5.3 | Per 100' LF of conduit |
| Hospital new | 7.5 | Per 100' LF of conduit |
| Hospital remodel | 13.7 | Per 100' LF of conduit |
| K-12 new | 5.6 | Per 100' LF of conduit |
| K-12 remodel | 10.1 | Per 100' LF of conduit |
| Industrial new | 8.4 | Per 100' LF of conduit |
| Industrial remodel | 12.6 | Per 100' LF of conduit |

Estimating With Data – Vertical Market Example

Wall Rough In Branch Conduit:

| Market | Hours | Unit | Cost for 100' of conduit at \$150/hour |
|--------------------|-------|------------------------|--|
| Commercial new | 5.3 | Per 100' LF of conduit | \$ 795 |
| Hospital new | 7.5 | Per 100' LF of conduit | \$1,125 |
| Hospital remodel | 13.7 | Per 100' LF of conduit | \$2,055 |
| K-12 new | 5.6 | Per 100' LF of conduit | \$ 840 |
| K-12 remodel | 10.1 | Per 100' LF of conduit | \$1,515 |
| Industrial new | 8.4 | Per 100' LF of conduit | \$1,260 |
| Industrial remodel | 12.6 | Per 100' LF of conduit | \$1,890 |

Estimating With Data – Vertical Market Example

Wall Rough In Branch Conduit:

| Market | Hours | Unit | Cost at \$150/hour | Cost for 10,000' of conduit |
|--------------------|-------|------------------------|--------------------|-----------------------------|
| Commercial new | 5.3 | Per 100' LF of conduit | \$ 795 | \$ 79,500 |
| Hospital new | 7.5 | Per 100' LF of conduit | \$1,125 | \$112,500 |
| Hospital remodel | 13.7 | Per 100' LF of conduit | \$2,055 | \$205,500 |
| K-12 new | 5.6 | Per 100' LF of conduit | \$ 840 | \$ 84,000 |
| K-12 remodel | 10.1 | Per 100' LF of conduit | \$1,515 | \$151,500 |
| Industrial new | 8.4 | Per 100' LF of conduit | \$1,260 | \$126,000 |
| Industrial remodel | 12.6 | Per 100' LF of conduit | \$1,890 | \$189,000 |

Estimating With Data – Vertical Market Example

Wall Rough In Branch Conduit:

| Market | Hours | Unit | Cost at \$150/hour | Cost for 100,000' of conduit |
|--------------------|-------|------------------------|--------------------|------------------------------|
| Commercial new | 5.3 | Per 100' LF of conduit | \$ 795 | \$ 795,000 |
| Hospital new | 7.5 | Per 100' LF of conduit | \$1,125 | \$1,125,000 |
| Hospital remodel | 13.7 | Per 100' LF of conduit | \$2,055 | \$2,055,000 |
| K-12 new | 5.6 | Per 100' LF of conduit | \$ 840 | \$ 840,000 |
| K-12 remodel | 10.1 | Per 100' LF of conduit | \$1,515 | \$1,515,000 |
| Industrial new | 8.4 | Per 100' LF of conduit | \$1,260 | \$1,260,000 |
| Industrial remodel | 12.6 | Per 100' LF of conduit | \$1,890 | \$1,890,000 |

Estimating With Data – Vertical Market Example

Wall Rough In Branch Conduit:

| Market | Hours | Unit |
|--------------|-------|------------------------|
| Hospital new | 7.5 | Per 100' LF of conduit |

How might this production rate be affected by:

- ▶ Job size
- ▶ Customer
- ▶ Geographic region
- ▶ Etc.?



Part IV

The Process of Improvement



Estimating Process Examples

- Labor/material database
- Assembly library
- Bid selection criteria
- Takeoff methodology
- Defined takeoff breakdown (= work breakdown structure)
- Quotation reviews/qualification
- Subcontract reviews/qualification
- Bid summary usage
- Bid review process

Project Life Cycle



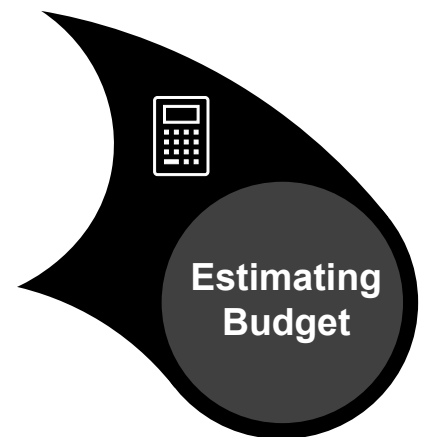
Estimating Turnover

- Specification review summary
- Scope review
- Estimating budget review
- Risk identification
- Value engineering or improvement ideas
- Clarification of assumptions



Estimating Budget

- ▶ Is always the documented starting point
- ▶ Original estimating budget should not be changed once loaded into the ERP system
- ▶ Should be completely in alignment with how the job will be built
- ▶ Should be broken down into phases, areas, and tasks as needed



Prejob Planning

Determines how the job will be built

- ▶ Schedules (internal and external)
- ▶ Levels of design and design standards
- ▶ Procurement
- ▶ Submittals
- ▶ Manufacturing
- ▶ Kitting
- ▶ Subcontractors
- ▶ Field installation method confirmation
- ▶ Etc.



Change Order Zero

Change order zero is an internal change order(s) that modify the original estimating budget to align it with how the job will actually be built. Common revisions to the budget include:

- ▶ Work breakdown structure revisions
- ▶ Means and methods changes
- ▶ Value engineering changes

An internal change order is used so that any deltas that exist between the estimator's budget and the construction budget can be identified and prevented in the future



Construction Budget

The construction budget has the correct:

- ▶ Cost types
- ▶ Cost codes
- ▶ Hours and quantities
- ▶ Phases and areas
- ▶ Breakout and definition of engineering, fabrication, and field installation budgets

All is in alignment with how the job will be built

Construction
Budget



Time and Quantity Reporting

The field must ACCURATELY report:

- ▶ Labor hours by cost code
- ▶ % complete or quantities installed by cost code

This will provide actual production units that may be mined by different reference points (i.e. vertical market, job size, customer, etc.)

Time &
Quantity
Reporting



Lessons Learned

A lessons learned meeting will review

- ▶ Direct job cost outcome
- ▶ Change orders incurred
- ▶ Estimating gaps
- ▶ Estimating overages
- ▶ Deltas between estimating methods and field methods

This will provide a continuous improvement process, moving estimating closer to what is designed, fabricated, and installed.



The End Game

- ▶ Product standards
- ▶ Assembly standards
- ▶ Design standards
- ▶ Fabrication standards
- ▶ Kitting standards
- ▶ Field installation standards

Estimates should be compiled utilizing the standards above. Alignment is key!

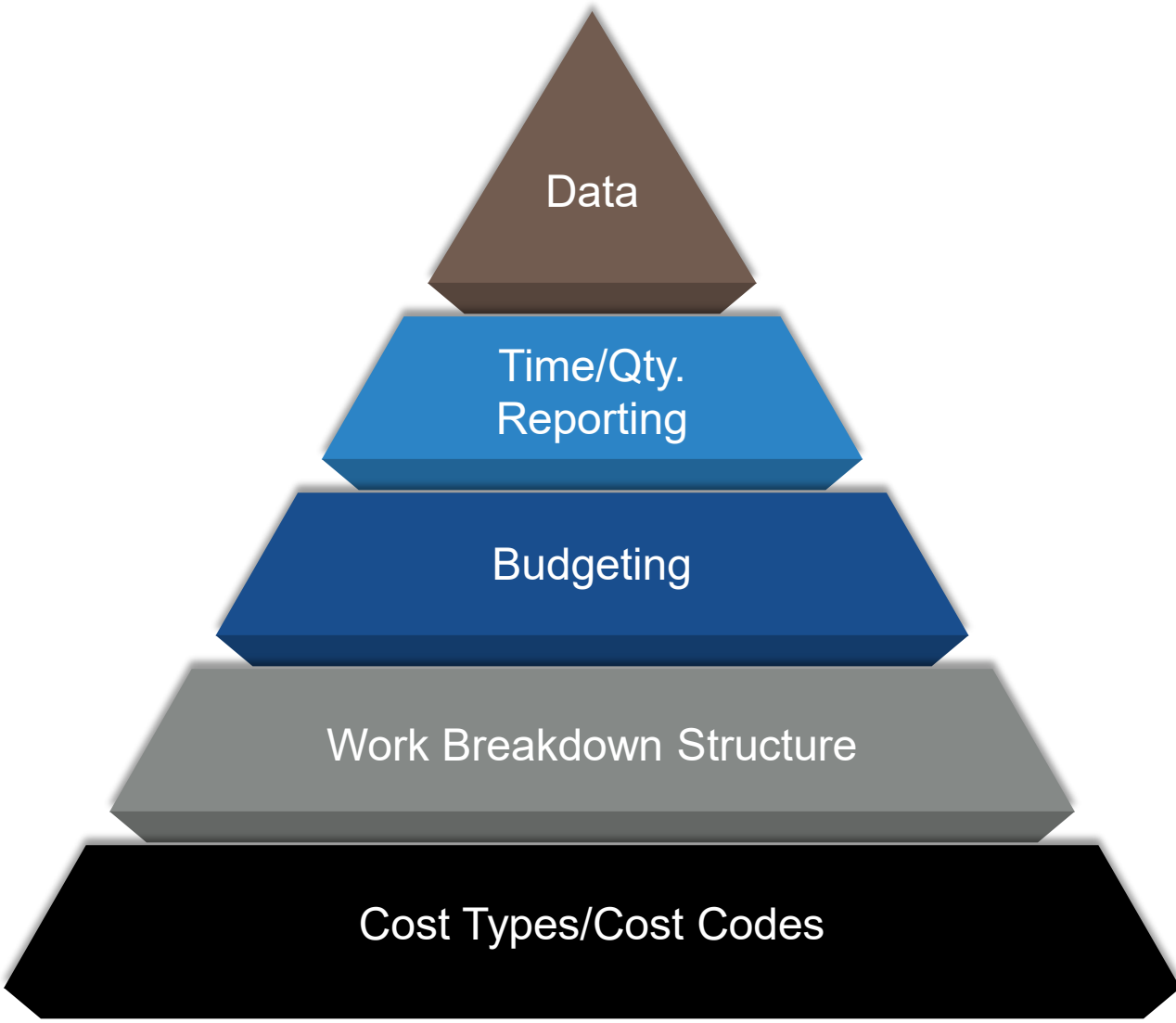


Part V

The Need for Accurate Reporting



Consistency in Data Collection



THE NEED FOR ACCURATE FIELD REPORTING – Correct Reporting Example

| BUDGETED | | | | ACTUAL | | | | PRODUCTIVITY | PROJECTED | |
|--------------|--------|-----|--------------|--------|-----|------------------------|-------------|--------------|---------------|--------------|
| Activity | Units | UOM | Hours | Units | UOM | Units Inst. or % Comp. | Earned Hrs. | Act. Hours | Earned/Actual | Hours |
| A | 100000 | SF | 8000 | 40000 | SF | 40.00% | 3200 | 4000 | 0.8 | 10000 |
| B | 50000 | LF | 6000 | 25000 | LF | 50.00% | 3000 | 2500 | 1.2 | 5000 |
| TOTAL | | | 14000 | | | | 6200 | 6500 | 0.95 | 15000 |

All data is complete in this example. Shows us over in labor by 1,000 hours.

THE NEED FOR ACCURATE FIELD REPORTING – Optimistic Reporting Example

| BUDGETED | | | | ACTUAL | | | | PRODUCTIVITY | PROJECTED | |
|--------------|--------|-----|--------------|--------|-----|------------------------|-------------|--------------|---------------|--------------|
| Activity | Units | UOM | Hours | Units | UOM | Units Inst. or % Comp. | Earned Hrs. | Act. Hours | Earned/Actual | Hours |
| A | 100000 | SF | 8000 | 50000 | SF | 50.00% | 4000 | 4000 | 1.00 | 8000 |
| B | 50000 | LF | 6000 | 30000 | LF | 60.00% | 3600 | 2500 | 1.44 | 4167 |
| TOTAL | | | 14000 | | | | 7600 | 6500 | 1.17 | 12167 |

% Complete data is reporting incorrectly. Should be 40% and 50%, respectively. This now shows us saving 1,833 hours.

THE NEED FOR ACCURATE FIELD REPORTING – Pessimistic Reporting Example

| A00 | B | C | D | E | F | G | H | I | J | K | L |
|----------|----------|-----|-------|---|--------|-----|---------------------------|-------------|------------|---------------|-----------|
| | | | | | | | F/B | (F/B) X D | | I/J | (J/F)*B |
| | BUDGETED | | | | ACTUAL | | | | | PRODUCTIVITY | PROJECTED |
| Activity | Units | UOM | Hours | | Units | UOM | Units Inst. or % Comp. | Earned Hrs. | Act. Hours | Earned/Actual | Hours |
| A | 100000 | SF | 8000 | | 35000 | SF | 35.00% | 2800 | 4000 | 0.70 | 11429 |
| B | 50000 | LF | 6000 | | 20000 | LF | 40.00% | 2400 | 2500 | 0.96 | 6250 |
| TOTAL | | | 14000 | | | | | 5200 | 6500 | 0.80 | 17679 |

% Complete data is reporting incorrectly. Should be 40% and 50%, respectively. This now shows us running over in labor by 3,679 hours.

Culture Sets the Stage

- ▶ Poor culture encourages staff to hide or misreport information
- ▶ Positive culture encourages trust and early intervention to solve as a team



Accuracy

Accuracy in project financial controls will give:

- ▶ Correct labor productivity
 - Use in estimating
 - Use in change order management
- ▶ Proper material usage/savings/overage
 - When done in conjunction with labor, may indicate WHY a variance is occurring
- ▶ Subcontractor performance
 - Time spent coordinating, managing, scheduling, problem solving
- ▶ Accurate equipment costing
 - Ownership and operating costs
 - Rentals
- ▶ “Other” direct job costs
 - Project management and administration
 - Jobsite facilities



Summary



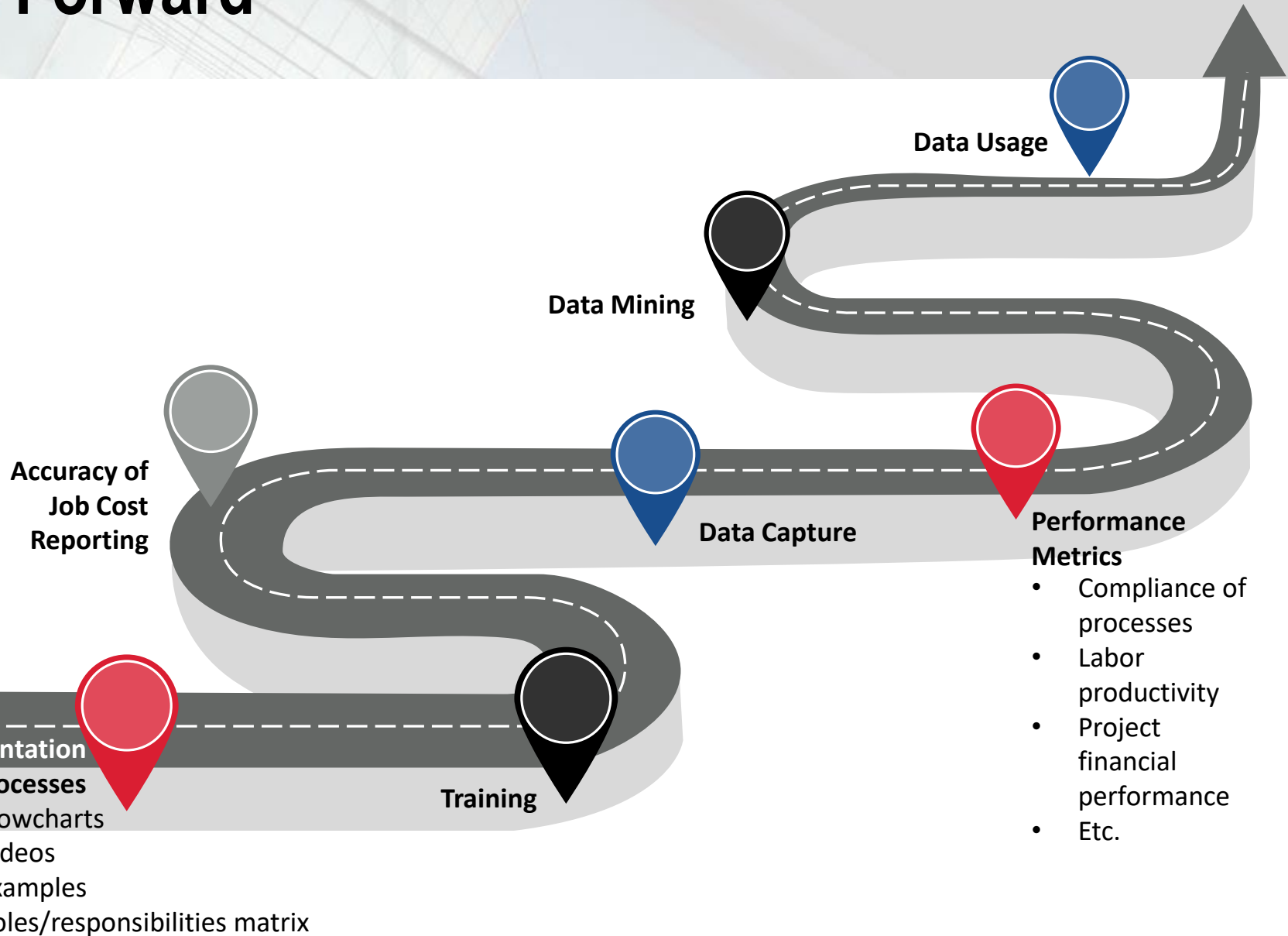
Summary

- ▶ Data and processes allow for greater predictability of success
- ▶ Bidding the right projects, at the right time, with the right data reduces risk
- ▶ The estimating team is critical in setting the operation up for success
- ▶ Gut feel in estimating is not easily transferrable. Process, examples, and data usage is.

SUMMARY



Path Forward



Questions





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